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FY21 performance summary

Business model resilience, our digital advantage and decisive capital management underpin a solid result in a heavily COVID-19 impacted year

Revenue

Down 10%

EBIT (Adjusted)*



\$71.8m

Down 35%

NPAT (Adjusted)*



\$45.0m

Down 36%

Cash Balance



Flat v 30 June 2020

Student Placement

38,100

APFs**, down 25%

English Language Testing

IELTS tests, up 5%

English Language Teaching

Courses, down 22%

Digital Marketing



Revenue, up 8%



^{*} Adjusted EBIT and NPAT excludes merger and acquisition expenses which related to the acquisition of the British Council's Indian IELTS operations and intangible asset amortisation generated from business combinations

^{**} APF is Application Processing Fee, being the fee IDP Education receives from its client education institutions for placing students into a course



Recovery Underway

Emerging from FY21 with a strong balance sheet and rising demand

Resilient Business

The resilience and aspirational nature of our customers is reflected in our results

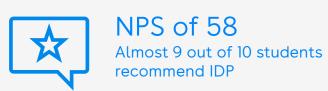
Industry Leadership

Our innovation agenda ensures more personalised customer connections and reinforces our brand positioning



\$307m Cash on balance sheet at 30 June 2021









Strategically positioned to grow IELTS market share



100 new computer delivered test centres in FY21



50 new websites and a preparation hub to support test takers



Acquired sole distribution rights in high growth India market



New technology architecture to drive product innovation



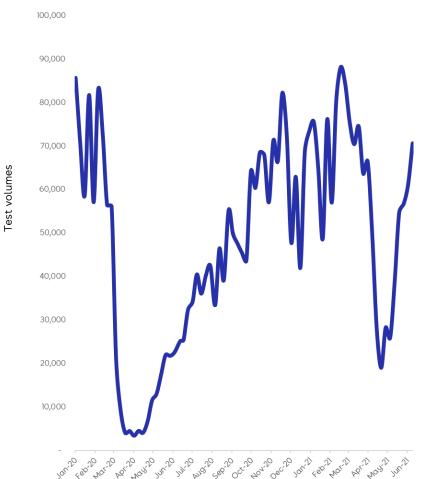
Milestone reached as IELTS accepted by 11,000 organisations

IELTS^M

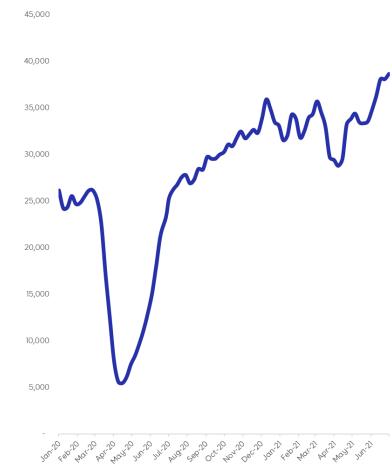
- IELTS volumes continuing upwards trend as testing centres reopen
- Indian volumes rebounding strongly
- Smaller computer-delivered testing centres providing flexibility in COVID-19 environment
- Computer-delivered IELTS available in 284 centres (100 new centres added in FY21)

Testing volumes

Paper based (four weekly rolling totals)



Computer-delivered (four weekly rolling totals)

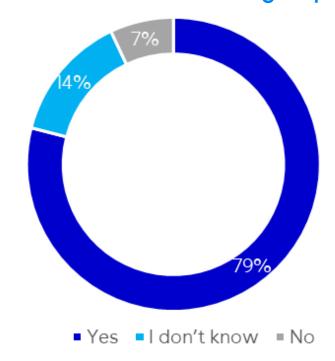




Student intentions are strong

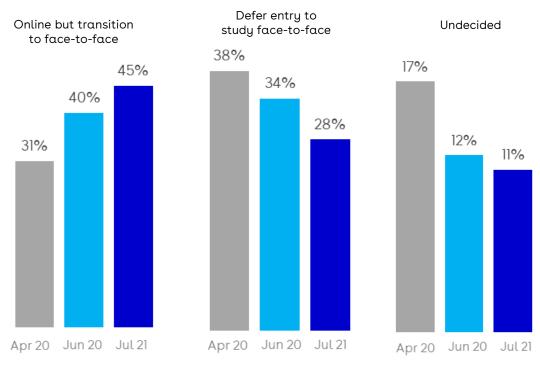
IDP Connect research* shows students are holding on to their study intentions

Intention to commence study as planned



79% of students with current offers are holding on to their plans

Preference of delivery mode



Students are warming to the blended model of online start then moving to face-to-face

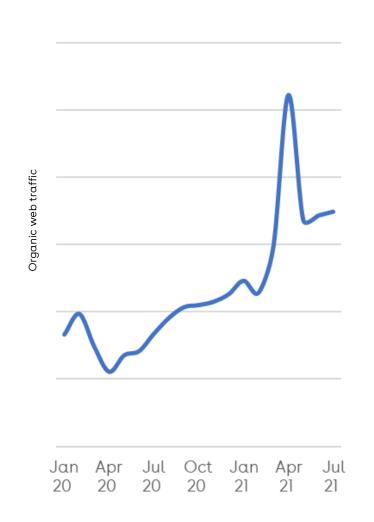


Desire for study abroad remains strong

- Structural growth drivers for student placement and IELTS remain in place
- 100m total web visits in FY21
- Organic web traffic on IDP sites up 45% vs FY20
- Search interest strongest for Northern Hemisphere countries

Global platform: Search behaviour insights

Organic web traffic on IDP websites*







^{*} Total organic web traffic across 30 IDP.com global and country specific websites

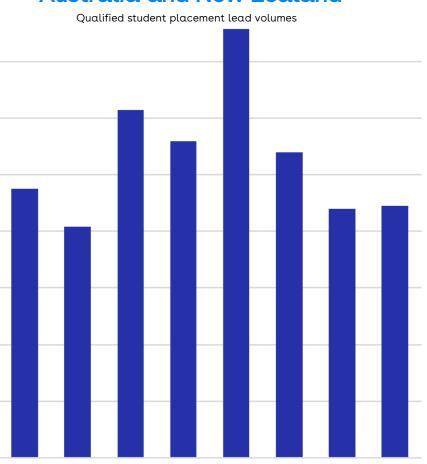


^{**} Percentage of search interactions on Hotcourses websites

Qualified student placement leads

Strong lead growth for Northern Hemisphere countries

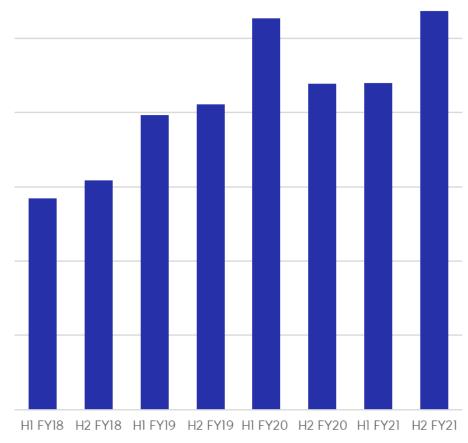
Australia and New Zealand



H1 FY18 H2 FY18 H1 FY19 H2 FY19 H1 FY20 H2 FY20 H1 FY21 H2 FY21

UK, Canada, USA and Ireland

Qualified student placement lead volumes

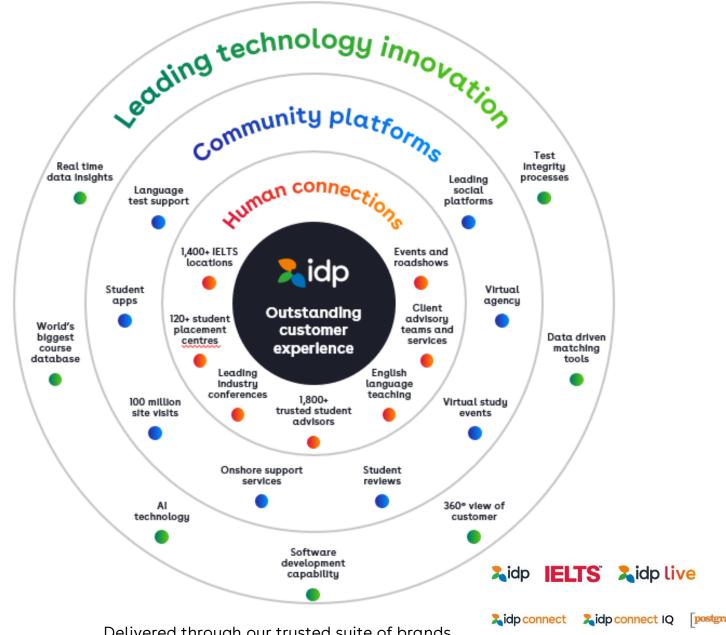




Zidp

Connected community

- Trusted human support
- Delivered on a global platform
- **Underpinned by** leading technology innovation



Delivered through our trusted suite of brands









Our Innovation Agenda We have an extensive product roadmap for FY22

Students



Clients



Test Takers



Completed

- An integrated digital platform across all touch points
- Student app with +300k downloads
- Sophisticated course matching tools

FY22 Priorities

 An innovative new model combining data and human-centred expertise

Completed

- · Expanded digital offering
- Data insights and strategic consulting services

FY22 Priorities

 Earlier access to our global network of quality students to drive volume, efficiency and diversity

Completed

- Additional delivery mechanisms via CD IELTS and IELTS Indicator
- Video call speaking to drive examiner scalability

FY22 Priorities

 More test types and other delivery mechanisms via a modernised technology platform



FY21 Overview

Revenue decline of 5% and EBIT (Adjusted) decline of 31% on a constant currency basis

Income Summaru Statement

| Constant | | | | | | | | |
|--------------------------------------|----------|-------------------|-------|-------|--------------|--|--|--|
| | Full Yea | Full Year Actuals | | owth | Currency | | | |
| Twelve Months to 30 June | FY21 | FY20* | \$m | % | Growth (%)** | | | |
| English Language Testing | 325.6 | 325.5 | 0.1 | 0% | 8% | | | |
| Student Placement | 143.3 | 190.6 | -47.3 | -25% | -22% | | | |
| - Australia | 59.7 | 90.4 | -30.7 | -34% | -34% | | | |
| - Muti-destination | 83.5 | 100.2 | -16.6 | -17% | -11% | | | |
| English Language Teaching | 20.2 | 28.5 | -8.3 | -29% | -23% | | | |
| Digital Marketing and Events | 36.4 | 38.2 | -1.8 | -5% | -2% | | | |
| Other | 3.2 | 4.3 | -1.1 | -25% | -20% | | | |
| otal Revenue | 528.7 | 587.1 | -58.4 | -10% | -5% | | | |
| Direct Costs | 230.9 | 241.9 | -11.0 | -5% | 1% | | | |
| Gross Profit | 297.8 | 345.2 | -47.4 | -14% | -8% | | | |
| Overhead costs | 195.4 | 199.7 | -4.3 | -2% | 3% | | | |
| Share of Profit/(Loss) of Associate | -0.7 | -0.3 | -0.4 | -128% | -166% | | | |
| BITDA | 101.7 | 145.2 | -43.5 | -30% | -25% | | | |
| Depreciation & Amortisation | 35.8 | 33.9 | 1.9 | 6% | 14% | | | |
| Amortisation of Acquired Intangibles | 1.8 | 3.2 | -1.4 | -45% | -43% | | | |
| віт | 64.1 | 108.1 | -44.0 | -41% | -36% | | | |
| BIT (Adjusted) *** | 71.8 | 111.3 | -39.5 | -35% | -31% | | | |
| Net finance expense | -5.3 | -5.2 | -0.1 | -2% | -11% | | | |
| Profit before tax | 58.9 | 102.9 | -44.0 | -43% | -38% | | | |
| Income tax expense | 19.4 | 34.9 | -15.5 | -44% | -41% | | | |
| NPAT | 39.5 | 68.0 | -28.6 | -42% | -37% | | | |
| IPAT (Adjusted) *** | 45.0 | 70.6 | -25.6 | -36% | -31% | | | |

- Total revenue down 5% vs pcp on a constant currency basis
- IELTS revenue was flat for the year with good momentum in test volumes in Q3 reversed in Q4 with lockdowns in parts of South Asia
- Multi-destination revenue down 17% vs pcp. UK volume up 4% the highlight, with Canada and the USA down vs pcp as border closures for part of the year had an impact along with slow visa processing
- Australian student placement impacted by border closures with revenue down 34%
- Digital Marketing revenue was up 13% vs pcp on a constant currency basis
- No final dividend declared leaving full-year payment at 8 cps
- The results for FY21 include S6.0m of expenses associated with the acquisition of the British Council's Indian IELTS operations which was announced on 1 July 2021
- Excluding these one-off M&A costs and the amortisation charges for acquired intangibles the adjusted key earnings are:
 - EBITDA: A\$107.6m (-20% on a constant currency basis)
 - o EBIT: A\$71.8m (-31% on a constant currency basis)
 - o NPAT: A\$45.0m (-31% on a constant currency basis)



During the year, the Group revised its accounting policy in relation to upfront configuration and customisation costs incurred in implementing Software-as-a-Service (SaaS) arrangements in response to the IFRIC agenda decision clarifying its interpretation of how current accounting standards apply to these types of arrangements, in particular AASB 138 Intangible Assets. Historical financial information has been restated to account for the impact of the change. The impact of the IFRIC agenda decision on the aggregate results for FY21 is presented on page 24

[&]quot;Constant Currency Growth" is calculated by restating the prior comparable period's financial results using the actual FX rates that were recorded during the current period *** EBIT (Adjusted) and NPAT (Adjusted) excludes merger and acquisition expenses which related to the acquisition of the British Council's Indian IELTS operations and intangible asset amortisation generated from business

Key Operating Metrics

A solid performance by IELTS highlighting the resilience of testing

Summary of Key Operational Metrics

| | Full Year Actuals | | Grow | rth | Constant |
|--|-------------------|---------|------------|--------|----------------------|
| Twelve Months to 30 June | FY21 | FY20 | '000s / \$ | % | Currency Growth (%)* |
| Volumes (000s) | | | | | |
| English Language Testing | 1,149.4 | 1,095.6 | 53.8 | 5% | |
| Student Placement | 38.1 | 51.0 | -12.8 | -25% | |
| -Australia | 14.5 | 24.2 | -9.7 | -40% | |
| -Multi-destination | 23.6 | 26.8 | -3.2 | -12% | |
| English Language Teaching Courses | 73.9 | 94.4 | -20.5 | -21.7% | |
| Average Test Fee (A\$) | | | | | |
| English Language Testing Fee | 283 | 297 | -14 | -5% | 3% |
| Average Application Processing Fee (A\$) | | | | | |
| Student Placement APF | 3,760 | 3,740 | 20 | 1% | 4% |
| -Australia APF | 4,128 | 3,742 | 386 | 10% | 10% |
| -Multi-destination APF | 3,535 | 3,738 | -203 | -5% | 1% |
| Average Course Fee (A\$) | | | | | |
| English Language Teaching Course fee | 273 | 302 | -29 | -9% | -2% |

^{* &}quot;Constant Currency Growth" is calculated by restating the prior comparable period's financial results using the actual FX rates that were recorded during the current period

Volumes

- IELTS volumes were at pre-pandemic levels for Q3 but the second wave of infections in South Asia in Q4 pulled back full year growth to 5% vs pcp
- Student placement volumes down 25% with Australia down 40% impacted by the continuing border closure
- UK volumes up 4% as borders remained open and many students travelled despite courses being online most of the year
- Canada volumes down 12% as the borders remained closed until the end of October and delays in visa processing slowed enrolments

Average Price

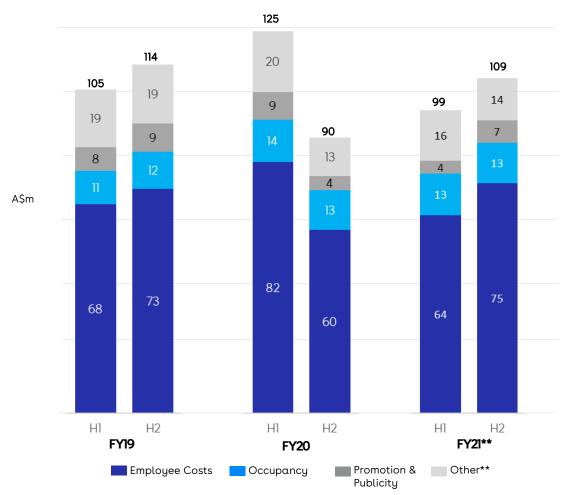
- IELTS average price increased by 3% on a constant currency basis. Local currency price increases were offset by a stronger A\$ to deliver a 5% decline on a reported basis
- The increase in average fee for Australian student placement of 10% included an increase in commission rates negotiated with clients, a favourable study sector mix, an increase in client bonuses and a lower credit note provision



Investing for future Growth

Increasing overheads reflect the investments being made following two periods of discipled cost controls

Overhead Costs Over Time*



- Cost control measures were relaxed slightly during the second half of FY21 to ensure the emerging growth opportunities were being captured
- Overhead costs per month (preAASB16) averaged A\$18m in H2 FY21** v A\$16m in H1 FY21 and A\$15m in H2 FY20
- Marketing spend increased by 74% in H2 v H1 reflecting a focus on building the pipeline for future intakes
- Employee costs returned to pre-pandemic levels in H2 FY21 as voluntary wage reductions ended and broad-scale hiring recommenced.
- During the period IDP also commenced a repayment program to "make-good" staff who took voluntary wage reductions during CY20
- Travel expenses remain subdued with total travel costs for FY21 down 90% on FY20 levels



^{*} Presented on a pre-AASB16 and pre-SaaS accounting policy change (AASB138) to ensure consistency over time

^{**} Excludes the A\$6.0m of one-off M&A expenses related to the acquisition of the British Council's Indian IELTS operations

Consolidated Balance Sheet

Strong Balance sheet with \$307m of cash at 30 June 2021 and access to undrawn working capital facilities totalling \$75m

| As at 30 June 2021, A\$ million | 30-Jun-21 | 30-Jun-20* | Change |
|---------------------------------|-----------|------------|--------|
| Current assets | | | |
| Cash and cash equivalents | 306.9 | 307.1 | -0.2 |
| Trade and other receivables | 72.4 | 68.4 | 4.0 |
| Contract assets | 31.9 | 23.6 | 8.3 |
| Other current assets | 20.6 | 30.1 | -9.5 |
| Current assets | 431.8 | 429.2 | 2.6 |
| Non-current assets | | | |
| Intangible assets | 109.5 | 115.1 | -5.6 |
| Rights-of-use assets | 79.4 | 82.6 | -3.2 |
| Other non-current assets | 74.7 | 65.4 | 9.3 |
| Non-current assets | 263.6 | 263.1 | 0.5 |
| Total assets | 695.4 | 692.3 | 3.1 |
| Current liabilities | | | |
| Trade and other payables | 93.0 | 57.3 | 35.7 |
| Dividends payable | 0.0 | 42.0 | -42.0 |
| Contract liabilities | 41.8 | 37.8 | 4.0 |
| Lease liabilities | 17.9 | 17.3 | 0.6 |
| Current tax liabilities | 1.8 | 3.7 | -1.9 |
| Other current liabilities | 16.3 | 12.2 | 4.1 |
| Current liabilities | 170.8 | 170.3 | 0.5 |
| Non-current liabilities | | | |
| Borrowings | 56.7 | 59.8 | -3.1 |
| Lease liabilities | 68.5 | 67.3 | 1.2 |
| Other non-current liabilities | 11.4 | 11.6 | -0.2 |
| Non-current liabilities | 136.6 | 138.7 | -2.1 |
| Total liabilities | 307.4 | 309.0 | -1.6 |
| | | | |
| Total equity | 388.0 | 383.3 | 4.7 |

Cash

- Cash balance of A\$307m remains flat relative to 30 June 20
- Cash outflows during the period included the \$42m FY20 interim dividend which was deferred and was paid in September 2020

Contract Assets

• Movement in contract assets primarily reflects increased student placement revenue during the period relative to H2 FY20

Borrowings

• Drawn borrowings balance as at 30 June 21 of A\$56.7m primarily reflects Hotcourses acquisition facility

BC India IELTS Acquisition

• Completed on 30 July funded via \$100m new debt facility with the balance using existing cash.



During the year, the Group revised its accounting policy in relation to upfront configuration and customisation costs incurred in implementing Software-as-a-Service (SaaS) arrangements in response to the IFRIC agenda decision clarifying its interpretation of how current accounting standards apply to these types of arrangements, in particular AASB 138 Intangible Assets. Historical financial information has been restated to account for the impact of the change.



Summary

Strong financial position

 FY21 results highlight the resilient nature of our diversified business model that has weathered lockdowns and border closures

Held together our talent

 We have our talented teams in place to fulfil on the industry rebound and continue to drive our product and service innovation

Recovery underway

 Recovery in IELTS volumes and a rebound in student qualified leads reflects robust demand

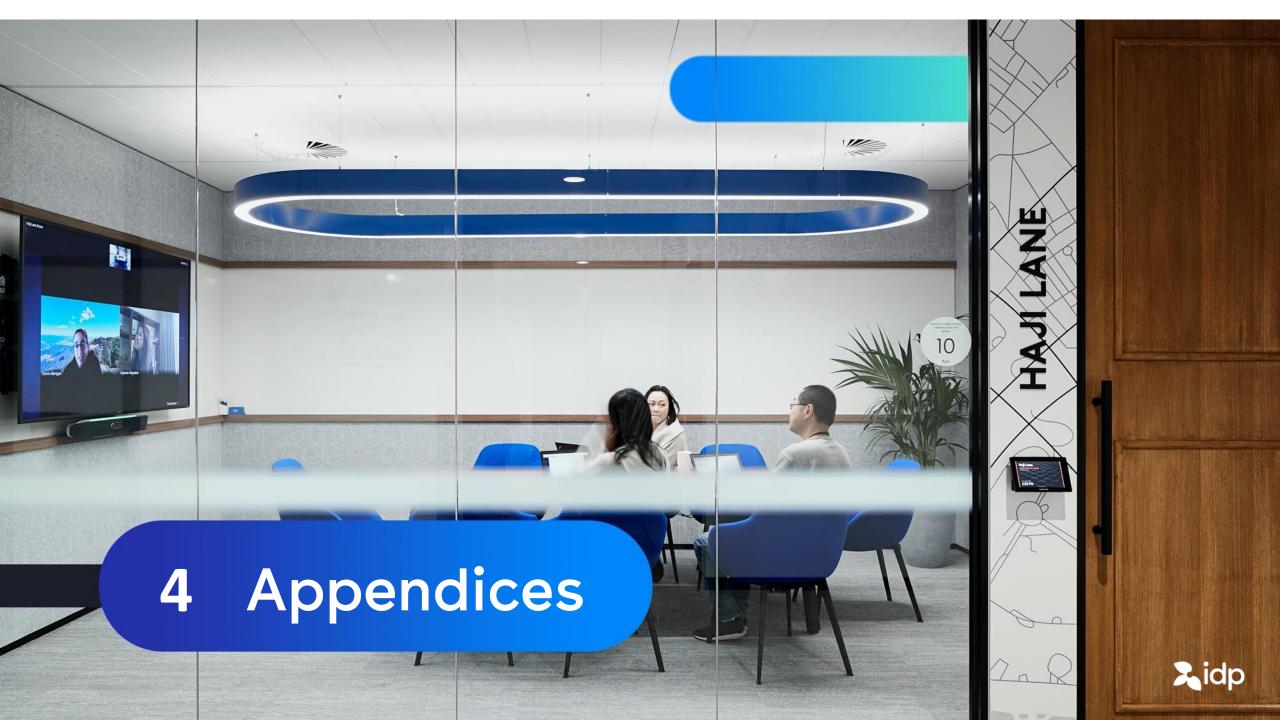
Strategically Positioned

Successfully completed acquisition in strategic IELTS growth market

Industry leadership

 We continue to innovate unique product and service offerings to drive long term growth and ensure industry leadership

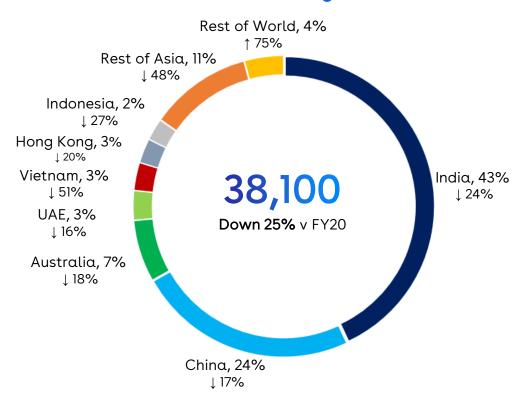




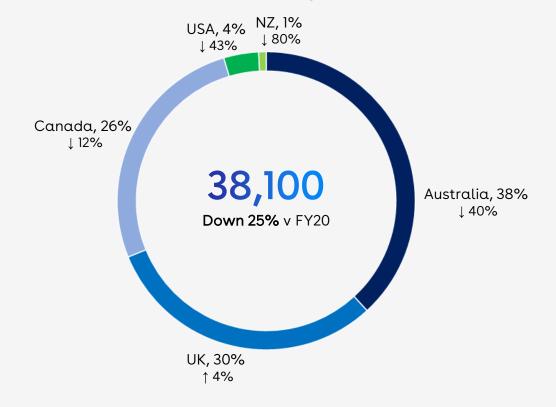
Student Placement Volumes

25% decrease in volumes due to COVID-19 challenges

Number of course enrolments by source market (FY21)



Number of course enrolments by destination market (FY21)



Segmental Earnings

Revenue and EBIT by Geographic Segment

| | Full Year Actuals | | Gro | wth |
|--------------------------------|-------------------|-------|-------|------|
| Twelve Months to 30 June | FY21 | FY20 | \$m | % |
| Revenue | | | | |
| Asia | 316.2 | 389.2 | -73.0 | -19% |
| Australasia | 45.9 | 57.4 | -11.5 | -20% |
| Rest of World | 166.6 | 140.5 | 26.1 | 19% |
| Total Revenue | 528.7 | 587.1 | -58.4 | -10% |
| EBIT | | | | |
| Asia | 76.6 | 127.1 | -50.5 | -40% |
| Australasia | 9.2 | 9.7 | -0.5 | -6% |
| Rest of World | 39.0 | 29.4 | 9.6 | 33% |
| Total EBIT pre corporate costs | 124.8 | 166.3 | -41.4 | -25% |
| Corporate costs | -60.7 | -58.2 | -2.5 | -4% |
| Total EBIT | 64.1 | 108.1 | -44.0 | -41% |

- The decline in revenue in Asia was greater than the group average due to a 26% reduction in student placement revenue. IELTS revenue declined by 10% due to the lockdowns particularly in the second half in India. The 29% decrease in ELT revenue from our Cambodian and Vietnamese schools also contributed to the decline.
- China performed better than the rest of Asia with a decline in revenue of 12% as Chinese student enrolments were supported by a stronger uptake of online commencement options.
- The onshore Australian market was impacted by a decline in the number of international students remaining in Australia and the associated reduction in the size of the IELTS testing market
- The relatively strong result in the Rest of World segment reflects the rebound in IELTS volumes in Canada and the Middle East. Canadian IELTS volumes benefitted from the launch of new immigration programs by the Canadian government in May 2021.



AASB16

Summary Income Statement pre and post AASB16

| • | • | • | | | | | |
|--------------------------------------|------------------|---------------------------------------|---------------------------------------|---|-------|--|--|
| Twelve Months to 30 June | FY21 | | FY20* | Growth (FY21 pre AASB 16 vs FY20 pre AASB 16) | | Growth (%) ** | |
| | Post AASB16 * | Pre AASB 16 | Pre AASB 16 | A\$m | % | (FY21 pre AASB 16 vs. FY20 pre AASB 16) | |
| Total Revenue | 528.7 | 528.7 | 587.1 | -58.4 | -10% | -5% | |
| Direct Costs | 230.9 | 233.8 | 244.5 | -10.8 | -4% | 1% | |
| Gross Profit | 297.8 | 295.0 | 342.6 | -47.6 | -14% | -8% | |
| Overheads | | | | | | | |
| - Employee benefits expenses | 140.3 | 140.3 | 143.2 | -2.8 | -2% | 4% | |
| - Occupancy expense | 7.3 | 26.5 | 27.1 | -0.6 | -2% | 6% | |
| - Promotion and publicity expense | 11.6 | 11.6 | 13.5 | -1.9 | -14% | -10% | |
| - Other expenses | 36.2 | 36.2 | 34.9 | 1.3 | 4% | 6% | |
| Total Overheads | 195.4 | 214.6 | 218.7 | -4.0 | -2% | 4% | |
| Share of Profit/(Loss) of Associate | -0.7 | -0.7 | -0.3 | -0.4 | -128% | -166% | |
| EBITDA | 101.7 | 79.6 | 123.6 | -44.0 | -36% | -31% | |
| Depreciation & Amortisation | | | | | | | |
| - Lease Related | 20.8 | 0.0 | 0.0 | 0.0 | 0% | 0% | |
| - Other expenses | 15.0 | 15.0 | 12.8 | 2.2 | 17% | 24% | |
| Total Depreciation & Amortisation | 35.8 | 15.0 | 12.8 | 2.2 | 17% | 24% | |
| Amortisation of Acquired Intangibles | 1.8 | 1.8 | 3.2 | -1.4 | -45% | -43% | |
| EBIT | 64.1 | 62.9 | 107.6 | -44.7 | -42% | -37% | |
| EBIT (Adjusted) *** | 71.8 | 70.6 | 110.8 | -40.3 | -36% | -31% | |
| Net Finance Expense | | | | | | | |
| - Lease Related | -3.9 | 0.0 | 0.0 | 0.0 | 0% | 0% | |
| - Other expenses | -1.4 | -1.4 | -0.7 | -0.7 | -95% | -93% | |
| Total net finance expense | -5.3 | -1.4 | -0.7 | -0.7 | -95% | -93% | |
| Income tax expense | 19.4 | 20.0 | 35.2 | -15.2 | -43% | -40% | |
| NPAT | 39.5 | 41.5 | 71.8 | -30.2 | -42% | -37% | |
| NPAT (Adjusted) *** | 45.0 | 47.1 | 74.3 | -27.2 | -37% | -31% | |
| | · | · · · · · · · · · · · · · · · · · · · | · · · · · · · · · · · · · · · · · · · | · | · | | |

- IDP adopted AASB16 Leases from 1 July 2019
- Pre-AASB16 overheads increased by 4% on a constant currency basis as the cost saving initiatives were ended in H2 and investment in marketing and headcount commenced
- FY21 Post AASB16 overhead costs were \$19.2m lower than Pre-AASB16 expense as the office rental expenses were moved to the balance sheet. The future lease commitments were capitalised and will be amortised over the life of the leases
- The amortisation of the right of use assets (leases) of \$20.8m excludes the deemed finance cost of \$3.9m for those leases



^{*} During the year, the Group revised its accounting policy in relation to upfront configuration and customisation costs incurred in implementing Software-as-a-Service (SaaS) arrangements in response to the IFRIC agenda decision clarifying its interpretation of how current accounting standards apply to these types of arrangements, in particular AASB 138 Intangible Assets. Historical financial information has been restated to account for the impact of the change. The impact of the IFRIC agenda decision on the aggregate results for FY21 is presented on page 24

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^{***} EBIT (Adjusted) and NPAT (Adjusted) excludes merger and acquisition expenses which related to the acquisition of the British Council's Indian IELTS operations and intangible asset amortisation generated from business combinations

Software-as-a-Service arrangements

Summary Income Statement - SaaS IFRIC agenda decision

| Twelve Months to 30 June | FY21* | | FY20 | Growth (FY21 pre SaaS vs. FY20 pre SaaS) | | Constant Currency Growth (%) ** |
|--------------------------------------|--|---|---|--|-------|--------------------------------------|
| | Post SaaS accounting policy change | Pre SaaS accounting policy change | Pre SaaS accounting policy change | A\$m | % | (FY21 pre SaaS vs. FY20 pre SaaS) |
| Total Revenue | 528.7 | 528.7 | 587.1 | -58.4 | -10% | -5% |
| Direct Costs | 230.9 | 230.9 | 241.9 | -11.0 | -5% | 1% |
| Gross Profit | 297.8 | 297.8 | 345.2 | -47.4 | -14% | -8% |
| Overheads | - | | | | | |
| - Employee benefits expenses | 140.3 | 139.9 | 142.1 | -2.3 | -2% | 4% |
| - Occupancy expense | 7.3 | 7.3 | 8.1 | -0.8 | -10% | -3% |
| - Promotion and publicity expense | 11.6 | 11.5 | 13.5 | -1.9 | -14% | -10% |
| - Other expenses | 36.2 | 35.6 | 32.6 | 3.0 | 9% | 12% |
| Total Overheads | 195.4 | 194.3 | 196.2 | -2.0 | -1% | 4% |
| Share of Profit/(Loss) of Associate | -0.7 | -0.7 | -0.3 | -0.4 | -128% | -166% |
| EBITDA | 101.7 | 102.8 | 148.6 | -45.8 | -31% | -26% |
| Depreciation & Amortisation | 35.8 | 39.0 | 37.7 | 1.3 | 3% | 10% |
| Amortisation of Acquired Intangibles | 1.8 | 1.8 | 3.2 | -1.4 | -45% | -43% |
| BIT | 64.1 | 62.1 | 107.8 | -45.7 | -42% | -38% |
| BIT (Adjusted) *** | 71.8 | 69.8 | 111.0 | -41.2 | -37% | -32% |
| Net finance expense | -5.3 | -5.3 | -5.2 | -0.1 | -2% | -11% |
| Profit before tax | 58.9 | 56.8 | 102.6 | -45.8 | -45% | -40% |
| Income tax expense | 19.4 | 18.8 | 34.8 | -16.0 | -46% | -43% |
| NPAT | 39.5 | 38.0 | 67.8 | -29.8 | -44% | -39% |
| NPAT (Adjusted) *** | 45.0 | 43.6 | 70.4 | -26.8 | -38% | -33% |

During the year, the Group revised its accounting policy in relation to upfront configuration and customisation costs incurred in implementing Software-as-a-Service (SaaS) arrangements in response to the IFRIC agenda decision clarifying its interpretation of how current accounting standards apply to these types of arrangements, in particular AASB 138 Intangible Assets. Historical financial information has been restated to account for the impact of the change.

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- The table opposite shows pre-SaaS IFRIC agenda decision comparative information
- Intangible Assets capitalised prior to FY20 that included a SaaS arrangement that would have been expensed immediately under the interpretation of AASB138 were reversed with the depreciation related to that intangible asset reversed and the net financial impact adjusted through retained earnings
- FY20 and FY21 income statements were restated with SaaS arrangements expensed as they were incurred and depreciation for those expenses reversed
- FY20 opening retained earnings was reduced by \$9.8m after reversing the capital expenditure, the depreciation and the tax impact
- FY20 Income statement was restated with an increase in EBIT of \$0.3m
- FY21 Income statement after restatement had EBIT increase by \$2m from lower depreciation and higher overheads



[&]quot;Constant Currency Growth" is calculated by restating the prior comparable period's financial results using the actual FX rates that were recorded during the current period

^{***} NPATA is NPAT adjusted by adding back the non-cash post-tax charges relating to the amortisaton of acquired intangible assets.

Cashflow

Reprioritised capital expenditure to strategic programs in line with digital transformation vision

Summary of cash flow

| | Full Year | Actuals | Growth | | |
|---|-----------|---------|--------|-------|--|
| Twelve Months to 30 June | FY21 | FY20* | \$m | % | |
| EBITDA | 101.7 | 145.2 | -43.5 | -30% | |
| Non-cash items | 4.2 | 1.9 | 2.3 | 121% | |
| Change in working capital | 25.5 | -35.4 | 60.9 | -172% | |
| Income Tax Paid | -11.6 | -31.6 | 20.0 | -63% | |
| Net interest paid | -2.9 | -4.9 | 2.0 | -41% | |
| Operating cash flow | 116.9 | 75.2 | 41.7 | 55% | |
| Payments for investment in associates | -0.2 | -1.8 | 1.6 | -89% | |
| Capital Expenditure | -19.5 | -19.0 | -0.5 | 3% | |
| Net cash flow before Financing | 97.2 | 54.4 | 42.8 | 79% | |
| Issue of new shares net of transaction costs | 0.0 | 249.0 | | | |
| Proceeds from exercise of share options | 0.4 | 0.6 | -0.2 | -33% | |
| Payments for Treasury Shares | -9.5 | -17.9 | 8.4 | -47% | |
| Proceeds from Borrowings | 56.7 | 14.0 | 42.7 | 305% | |
| Repayment from Borrowings | -61.6 | -14.0 | -47.6 | 340% | |
| Repayment of lease liabilities | -17.4 | -15.5 | -1.9 | N/A | |
| Dividend Payments | -64.3 | -19.1 | -45.2 | 237% | |
| Effect of FX on cash holdings in foreign currency | -1.7 | -0.5 | -1.2 | 240% | |
| Net Cash Flow | -0.2 | 251.0 | -251.2 | -100% | |

- GOCF** of \$131m reflects 129% conversion from reported **EBITDA**
- Capital expenditure was steady on FY20 levels with a reduction in spend on Student Placement offices, CD IELTS and English Language schools offset by increased investment on strategic initiatives such as the modernisation of the IELTS technology platform and the ongoing digital transformation of student placement.
- The reduction in working capital as at 30 June 2021 reflects increased business activity relative to last year with higher accounts payable and accruals balances driven primarily by IELTS.

^{*} During the year, the Group revised its accounting policy in relation to upfront configuration and customisation costs incurred in implementing Software-as-a-Service (SaaS) arrangements in response to the IFRIC agenda decision clarifying its interpretation of how current accounting standards apply to these types of arrangements, in particular AASB 138 Intangible Assets. Historical financial information has been restated to account for the impact of the change.

^{**} Gross Operating Cash Flow (GOCF) calculated as Operating Cash Flow less Net Interest less Income Tax paid

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